**Customer Services And Administration For The Restaurant Management System**

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1. **Abstract**

This system will manage and run the restaurant business systematically, we will provide a software that can a customers using it to order meals, drinks and meals online and delivery twice inside restaurant or outside of it. Also customers can payment online using credit card or bank account or Visa card. Owner of the restaurant can evaluate the whole system. Our project can be also used by cookers to group the orders from a customers and update it progressively and check the required goods. Customers can use this system to view the offers and meals that are available. This system will save every activities in the restaurant and have a reports about meals, customers, payments, daily activities. This system include a login and registration form for specific users.

1. **Users**
2. Owner or Owners.
3. Customers.
4. Workers.
5. **Owner**

Owners can use this system to manage the whole system and enter new type of meals or food and can show every details about food, customer and workers. Owners can print or view reports about payments, available meals, registration for new user as a customers, workers and owners, decide if it need a new workers or cookers and expenditures and profits. This system helps owner to manage the restaurant more effectively and efficiently by computerizing meal ordering, billing and inventory control.

1. **Customers and Workers Functional Requirements**
2. Online ordering food.
3. Search.
4. Delivery.
5. Take order.
6. Services inside restaurant.
7. Meal Accessories.
8. Reservation system.
9. Change the content of meal or food system.
10. Check the required goods in kitchen.
11. Satisfies the number of chiefs and cookers inside kitchen.
    1. **Online ordering food**

This method allows the customer to set the meal or food order online from any place outside of inside restaurant by view the list of available meal and food and can select the count of each one then send the order via internet.

* 1. **Search**

This method used by customer to search about his/her meal if it is ready or not by order key or by his/her name. In addition, can also search about available meal and food.

* 1. **Delivery**

This method shows to the customer the type of delivery that he/she need. The types of delivery are deliver the order to customer address that entered into the system or deliver by name if customer got a notification that his/her order is ready then come to restaurant to receive it’s order.

* 1. **Take order**